BC FAMILY RESIDENCE PROGRAM CRITERIA & GUIDELINES

To be eligible for BCFRP you must:

- Be a resident of BC and have valid medical insurance coverage under the Medical Services Plan of BC.

- Have a child 18 years of age or younger, who is receiving medical care at BC Children's Hospital, including premature babies and other neonates.

- Live outside of the lower mainland.

For eligible families, **The BC Family Residence Program** covers accommodation costs for all **eligible dates**. BCFRP provides coverage for **one room** per family of patient.

The ==Eligible dates== for accommodation coverage during a medical visit are as follows:

Appointments: Checking-in the day before the patient's **confirmed** appointment, until check-out the following morning after the appointment.

Multiple Appointments (must be within 7 days of each other to be considered as the same medical visit): Checking-in the day before the patient's first **confirmed** appointment, until check-out the morning after the last **confirmed** appointment – up to 30 days max.

Admittances: Checking-in the day before the patient's **confirmed** admittance, until check-out the morning after discharge – up to 30 days maximum.

- If the patient has a **confirmed** appointment(s) (pre-op etc.) within 7 days of their admittance, and/or appointment(s) (follow-ups etc.) within 7 days of discharge, BCFRP can cover accommodations from check-in the day before the first **confirmed** (pre-admission) appointment, until check-out the morning after the last **confirmed** (post discharge) appointment – up to 30 days max.

- Check in/out dates must coincide with the appointment/admittance dates. Random check in/out dates will not be authorized, and families will be responsible for any extra nights incurred.

==Please Note the Following:==

*Often, Doctor's will ask families to stay close to the hospital for 'prep' or 'monitoring' without the patient having an officially scheduled appointment.
BCFRP cannot provide coverage for these 'extra' dates, or any other dates that fall outside of our eligibility criteria.

If a COVID-19 test is requested prior to an appt. or procedure and an additional night's accommodation is required, it must be listed as an appt. in the hospital system, to be eligible for coverage. If it is not listed, unfortunately, the BC Family Residence Program cannot cover any additional nights.

*Patients must have **confirmed** appointment(s), admittance, or discharge dates scheduled with **BCCH**, **BCCA (Vancouver location only)**, **Sunny Hill** and/or **Oak Tree Clinic** to qualify for accommodation coverage with our program.
Appointment(s) off-site from the above listed facilities are not eligible for accommodation coverage with BCFRP (even if the appointment(s) are scheduled with a BCCH Clinician/Doctor).

*BCFRP provides accommodation coverage for eligible dates up to 30 days maximum - Per Medical Visit.
Once the 30-day maximum coverage has been reached, the following criteria must be met to qualify for a New Medical Visit:

- The patient must not have any appointment(s), admittance(s) or discharge dates scheduled with BCCH, BCCA or Sunny Hill for a total of 8 days. The family and patient must also have 8 days between their last BCFRP medical visit check-out date, and their new BCFRP medical visit check-in date.

==The information we require to start a patient file for your child, and process an accommodation request is as follows:==

- **Patient's Name:**
- **Date of Birth:**
- **Personal Health Number (PHN):**
- **Home Address:**
- **Primary Contact Number (indicate cell or home):**
- **Email Address:**
- **Physician & Department Patient is Visiting (and/or medical reason for visit):**
- **Appointment/Admittance dates:**
- **Requested Check-in Date & Requested Check-out Date:**
- **Name of Guest's travelling with the Patient (please include relationship to patient and state the age of all minors):**
- **Will you be travelling with a car for this medical visit?:**
- **Do you have a valid credit card for incidentals upon check-in (no number required – just yes or no):**
  (Please note: Not all our vendors require credit cards.)