

**BC FAMILY RESIDENCE PROGRAM CRITERIA & GUIDELINES**

The BC Family Residence Program (BCFRP) provides accommodation coverage up to 30 days maximum per medical visit at our partner hotels/vendors for eligible BC families/patient(s) when the patient is receiving medical care at **BC Children's Hospital/Sunny Hill Heath Centre, BC Women's Hospital NICU, and BC Cancer Agency (Vancouver location only)** and lives outside the lower mainland.

The hotels partnered with our program are approximately a **15–20-minute drive** from BC Children's Hospital, Sunny Hill Hospital and BC Cancer Agency (Vancouver). **BCFRP does not provide accommodation coverage for non-approved hotels/vendors, and we do not provide coverage for Air BNB's. BCFRP cannot reimburse families for visit(s) at non-approved hotels/vendors.** BCFRP is unable to provide accommodation coverage for hotels/vendors on route to medical visits, and we cannot cover transportation, groceries, or other travel-related costs.

BCFRP also provides accommodation coverage at **Easter Seal House (ESH)**, which is 3 blocks from BCCH. This vendor is convenient for families travelling without a vehicle (for more info google <https://www.eastersealsbcy.ca/easter-seals-house/>). Please note, ESH has single beds only for guests. **Please indicate in your email to BCFRP if you/the family prefer to stay at ESH.** This vendor is busy, therefore families travelling within a week of their appointment/admittance date(s) are advised to call ESH directly (**604-736-3475 / 1-800-818-3666**) to self-book requested dates. Let ESH know the patient is/will be registered with BCFRP. **If you confirm a self-booking with ESH, please email BCFRP an update** so we can facilitate sending ESH eligible accommodation coverage on your/the family's behalf.

For visits of **3 nights or more**, BCFRP can provide accommodation coverage at **Ronald McDonald House (RMH)**, which is located on-site at BCCH. **BCFRP cannot book directly with RMH. Booking requests for Ronald McDonald House must be made by the patient's BCCH health care worker/social worker** who will determine if RMH is the best option for the family. Please communicate with the patient's support worker/social worker regarding referrals for RMH bookings. If you, or a social worker confirms a booking with RMH, **please email BCFRP an update** so we can facilitate sending RMH eligible accommodation coverage on your/the family's behalf.

**The patient must meet the following criteria to be eligible for BCFRP accommodation coverage:**

- Be a resident of BC and have valid medical insurance coverage under the Medical Services Plan of BC.
- Be 18 years of age or younger and receive medical care at BC Children's Hospital/Sunny Hill Heath Centre, BC Women's Hospital NICU, and/or BC Cancer Agency (Vancouver location only).
- Live outside of the lower mainland.

## BC FAMILY RESIDENCE PROGRAM – GUIDELINES & ELIGIBILITY CRITERIA

### The Eligible dates for accommodation coverage during a medical visit are as follows:

**Appointments:** BCFRP provides accommodation coverage from check-in the day before the patient's **confirmed** appointment, until check-out the morning after the appointment.

**Multiple Appointments** (appointments must be within 7 days of each other to be considered the same medical visit): BCFRP provides accommodation coverage checking-in the day before the patient's first **confirmed** appointment, until check-out the morning after the last **confirmed** appointment – *up to 30 days maximum*.

**Admittances:** BCFRP provides accommodation coverage checking-in the day before the patient's **confirmed** admittance, until check-out the morning after their discharge – up to 30 days maximum.

If the patient has a **confirmed** appointment(s) (pre-op's etc.) *within 7 days of their admittance*, and/or if they have appointment(s) (follow-ups etc.) *within 7 days of their discharge*, then BCFRP provides accommodation coverage from check-in the day before the first **confirmed** (pre-admission) appointment, until check-out the morning after the last **confirmed** (post discharge) appointment – *up to 30 days maximum*.

*\*Accommodation coverage ends check-out the morning after a child's discharge regardless of if a family has reached 30 days.*

*\*Random check in/out dates are not authorized – To be eligible for BCFRP coverage, accommodation dates must coincide with confirmed appointment/admittance/discharge dates.*

**Once the 30-day maximum coverage has been reached, the following criteria must be met to qualify for a New Medical Visit:**

- The patient must not have any appointment/s, admittance/s or discharge dates scheduled with BCCH, BCCA or Sunny Hill for a total of 8 days. The family and patient must also have 8 days between their last BCFRP medical visit check-out date, and their new BCFRP medical visit check-in date.