

For longer term stays, families may want to stay at Ronald McDonald House in which a referral is required.

Returning Families: Families who have stayed at RMH BC previously and have been approved with the past year along with having no department changes, can re-book their returning stay (**minimum three nights**) directly with RMH BC. Please call our front desk at 604-736-2957, extension 1.

New Families: All new families require a minimum three-night stay and referral from a social worker or healthcare worker who will submit a request form directly to RMH BC. Please contact your booking clerk at the designated Dept. at BCCH, Sunny Hill or the NICU for assistance.

Once the referral is approved or denied, please contact the BC Family Residence Program via befrp@variety.bc.ca to inform you are booked. Upon check in, BCFRP will then monitor the patient's medical visit and send eligible coverage to RMH upon check out.

If RMH is not available for this stay or for all the eligible dates required, please contact us again and a BCFRP team member will arrange alternative accommodations with one of our partner vendors.

BC FAMILY RESIDENCE PROGRAM CRITERIA & GUIDELINES

- **Be a resident of BC and have valid medical insurance coverage under the Medical Services Plan of BC.**
- **Be 18 years of age or younger and receive medical care at BC Children's Hospital/Sunny Hill Heath Centre, BC Women's Hospital NICU, and/or BC Cancer Agency (Vancouver location only).**
- **Live outside of the lower mainland.**

For eligible families, **The BC Family Residence Program** covers accommodation costs for all **eligible dates**. BCFRP provides coverage for **one room** per family.

The Eligible dates for accommodation coverage during a medical visit are as follows:

Appointments: BCFRP provides accommodation coverage from check-in the day before the patient's **confirmed** appointment, until check-out the morning after the appointment.

Multiple Appointments (appointments must be within 7 days of each other to be considered the same medical visit): BCFRP provides accommodation coverage checking-in the day before the patient's first **confirmed** appointment, until check-out the morning after the last **confirmed** appointment – *up to 30 days maximum*.

Admittances: BCFRP provides accommodation coverage checking-in the day before the patient's **confirmed** admittance, until check-out the morning after their discharge – *up to 30 days maximum*.

If the patient has a **confirmed** appointment(s) (pre-op's etc.) *within 7 days of their admittance*, and/or if they have appointment(s) (follow-ups etc.) *within 7 days of their discharge*, then BCFRP provides accommodation coverage from check-in the day before the first **confirmed**

(pre-admission) appointment, until check-out the morning after the last **confirmed** (post discharge) appointment – *up to 30 days maximum*.

**Accommodation coverage ends check-out the morning after a child's discharge regardless of if a family has reached 30 days.*

**Random check in/out dates are not authorized – To be eligible for BCFRP coverage, accommodation dates must coincide with confirmed appointment/admittance/discharge dates.*

Once the 30-day maximum coverage has been reached, the following criteria must be met to qualify for a New Medical Visit:

- The patient must not have any appointment/s, admittance/s or discharge dates scheduled with BCCH, BCCA or Sunny Hill for a total of 8 days. The family and patient must also have 8 days between their last BCFRP medical visit check-out date, and their new BCFRP medical visit check-in date.

We require the following patient information to process an accommodation request for a medical visit:

1. Patient's name:	
2. Date of Birth	
3. BC Personal Health Number: i.e., Care Card (Families must have ACTIVE MSP coverage to be eligible for coverage):	
4. Name of Parents or Legal Guardians	
5. Do you wish to self-identify as Indigenous (First Nation, Métis, or Inuit)?	
6. Home address (please include postal code):	
7. Cell number:	
8. Email address (Hotmail often goes to junk folder):	
<u>9. Medical visit</u> - include DEPT. & PHYSICIAN patient is seen at BCCH / Sunny	

Hill / BC Women's NICU / BC Cancer Agency (Vancouver location). OFF-SITE appts are NOT eligible for coverage.	
10. Appointment/Admittance dates:	
11. Dates of required accommodation: <i>* WE CANNOT PROVIDE COVERAGE WHEN A DR. REQUESTS YOU TO STAY CLOSE TO BCCH. A follow-up appt must be scheduled within 7 days of an appt or discharge date)</i>	
12. Name of guests and relationship travelling with the patient for this medical visit? <i>(If guests outside of your household are travelling with you, please provide the city they reside):</i> <i>Guests living in CITIES within the lower mainland or OUT OF PROVINCE are not eligible for coverage.</i>	
13. Will you be travelling by air, bus or vehicle?	
14. Do you have a valid credit card for incidentals upon check-in? <i>*(Number is not required in this email)</i>	